

Outcome: Places are thriving, safe and clean						
Ref	Priorities	Activity	Timescales for completion (Quarter and month)	Lead officer	Lead directorate	Lead Cabinet Member
P1	<b>Helping people to feel safe in their communities</b>	Commence works on site for all projects in tranche 2 of the Local Neighbourhood and Road Safety programme.	Quarter 4	Service Director of Planning, Regeneration & Transport	Regeneration & Environment	Cabinet Member for Transport, Jobs and the Local Economy
P2		Produce drafts of the first 12 Ward Road Safety Plans, ahead of public consultation in 2027–28.	Quarter 4	Service Director of Planning, Regeneration & Transport	Regeneration & Environment	Cabinet Member for Transport, Jobs and the Local Economy
P3		Tackle hate crime incidents and the drivers of hate crime through the delivery of education and engagement group and individual sessions: <ul style="list-style-type: none"> <li>• 600 children and young people to attend group sessions</li> <li>• 55 one to one sessions</li> </ul>	Quarter 4	Service Director of Community Safety & Street Scene	Regeneration & Environment	Cabinet Member for Finance and Community Safety
P4		Deliver at least 50 enforcement interventions, including formal warnings, FPNs and notices	Quarter 4	Service Director of Community Safety & Street Scene	Regeneration & Environment	Cabinet Member for Finance and Community Safety
P5		Ensure that a minimum of 70% of enforcement (formal or informal) actions across the Community Protection Unit result in compliance or cessation of Anti-Social Behaviour. <p><i>Enforcement actions include (but are not limited to): Formal ASB interventions, Community Protection Warnings/Notices, Fixed Penalty Notices, abatement notices, statutory enforcement letters, and prosecutions issued by Community Protection and Environmental Health team</i></p> <p><i>(KPI output measure)</i></p>	Quarter 4	Service Director of Community Safety & Street Scene	Regeneration & Environment	Cabinet Member for Finance and Community Safety
P6	<b>Creating vibrant communities</b>	Delivery of Ward Plans – members to complete a mid-term review of their ward priorities and the activity within plans to address them.	Quarter 1	Head of Neighbourhoods	Policy, Strategy & Engagement	Deputy Leader and Cabinet Member for Children and Young People
P7		Neighbourhood Leadership Strategy – how the Council supports members in their community leadership role within their wards.	Quarter 2	Head of Neighbourhoods	Policy, Strategy & Engagement	Deputy Leader and Cabinet Member for Children and Young People
P8		Refresh the Thriving Neighbourhood Strategy - how the council and partners will continue to integrate services at a	Quarter 4	Head of Neighbourhoods	Policy, Strategy &	Deputy Leader and Cabinet Member for

		neighbourhood level, take a strength-based approach and maximise the opportunity to involve communities in the co-production of service delivery, projects and initiatives			Engagement	Children and Young People
P9		Complete Our Places Fund work at Maltby.	Quarter 3	Service Director of Planning, Regeneration & Transport	Regeneration & Environment	Cabinet Member for Transport, Jobs and the Local Economy
P10		Complete Our Places Fund work at Swinton.	Quarter 3	Service Director of Planning, Regeneration & Transport	Regeneration & Environment	Cabinet Member for Transport, Jobs and the Local Economy
P11		Appoint contractor for Our Places Fund cenotaphs and Memorials improvements.	Quarter 2	Service Director of Planning, Regeneration & Transport	Regeneration & Environment	Cabinet Member for Transport, Jobs and the Local Economy
P12		Appoint a contractor to deliver works, including public realm improvements, to civic centres as part of Our Places Fund. <ul style="list-style-type: none"> <li>• High Street and Haugh Road in Rawmarsh,</li> <li>• Broad Street in Parkgate and</li> <li>• Gray Avenue in Swallownest.</li> </ul>	Quarter 4	Service Director of Planning, Regeneration & Transport	Regeneration & Environment	Cabinet Member for Transport, Jobs and the Local Economy
P13		Deliver a varied cultural events programme for the borough, including events such as: <ul style="list-style-type: none"> <li>• Roots</li> <li>• St George's Day Celebration</li> <li>• WOW Rotherham</li> <li>• Uplift Urban Sports Festival</li> <li>• Rotherham Show</li> <li>• Bonfire Night</li> <li>• Christmas Lights' Switch On</li> <li>• Winter Story Festival</li> <li>• Civic events</li> </ul>	Quarter 4	Service Director of Culture, Sport and Tourism	Regeneration & Environment	Cabinet Member for Street Scene and Green Spaces
P14		Recruitment of a Supporting High Streets team, of 3 Business Advisors. Focused primarily on Town Centre, Dinnington, Maltby, Wath and Swinton.	Quarter 1	Service Director of Planning, Regeneration & Transport	Regeneration & Environment	Cabinet Member for Transport, Jobs and the Local Economy
P15		Appoint contractor for construction of Dinnington High Street regeneration project.	Quarter 2	Service Director of Planning, Regeneration & Transport	Regeneration & Environment	Cabinet Member for Transport, Jobs and the Local Economy
P16		Complete the demolition of Wath library.	Quarter 2	Service Director of Planning, Regeneration & Transport	Regeneration & Environment	Cabinet Member for Transport, Jobs and Local Economy
P17		Complete the £600k investment in community facilities across the borough to sustain and enable the participation in activities and engagement within them. <p>Including:</p> <ul style="list-style-type: none"> <li>• The Black Hut</li> <li>• Clifton Learning Centre</li> <li>• Oaklea Retreat</li> <li>• The Meeting Place</li> <li>• United Multifaith Community Centre</li> </ul>	Quarter 4	Service Director of Property & Facilities Service	Corporate Services	Cabinet Member for Finance and Community Safety

		<ul style="list-style-type: none"> <li>• Eastwood Community Centre</li> <li>• Artworks</li> </ul>				
P18	<b>Better public spaces</b>	Commission a contractor to enable construction works on the Old Flatts Bridge Parapet Repair to begin.	Quarter 4	Service Director of Planning, Regeneration & Transport	Regeneration & Environment	Cabinet Member for Transport, Jobs and Local Economy
P19		Complete design work for replacement of building at Ulley Country Park.	Quarter 4	Service Director of Culture, Sport and Tourism	Regeneration & Environment	Cabinet Member for Street Scene and Green Spaces
P20		Procure a contractor for the Treeton Lane, Catcliffe Bridge Replacement project detailed design.	Quarter 2	Service Director of Community Safety & Street Scene	Regeneration & Environment	Cabinet Member for Street Scene and Green Spaces
P21a		Commence works for the Whiston Brook Flood alleviation scheme.	Quarter 1	Service Director of Community Safety & Street Scene	Regeneration & Environment	Cabinet Member for Street Scene and Green Spaces
P21b		Complete the design and approval phase for the Eel Mires Dyke Flood Alleviation Scheme.	Quarter 3	Service Director of Community Safety & Street Scene	Regeneration & Environment	Cabinet Member for Street Scene and Green Spaces
P22		Complete the recruitment of the new Roadside Cleaning team phase 2, linked to 2026/27 budget investment.	Quarter 2	Service Director of Community Safety & Street Scene	Regeneration & Environment	Cabinet Member for Street Scene and Green Spaces
P23		Complete the in-sourcing of the Household Waste Recycling Centres.	Quarter 3	Service Director of Community Safety & Street Scene	Regeneration & Environment	Cabinet Member for Street Scene and Green Spaces
P24		<p>Complete redevelopment works at Rother Valley Country Park including:</p> <ul style="list-style-type: none"> <li>• Open the new café and events space</li> <li>• Deliver improvements to the play area</li> <li>• Appoint new staff to enhance the overall visitor experience.</li> </ul>	<p>Quarter 1</p> <p>Quarter 1</p> <p>Quarter 2</p>	Service Director of Culture, Sport and Tourism	Regeneration & Environment	Cabinet Member for Street Scene and Green Spaces
P25		Purchasing of new machinery to ensure green spaces site can be maintained to the highest standards.	Quarter 1	Service Director of Culture, Sport and Tourism	Regeneration & Environment	Cabinet Member for Street Scene and Green Spaces
P26		Complete draft designs for five pedestrian crossings in preparation for consultation.	Quarter 4	Service Director of Planning, Regeneration & Transport	Regeneration & Environment	Cabinet Member for Transport, Jobs and Local Economy
P27		Complete feasibility work to develop potential interventions at Treeton Crossroads and engage with local stakeholders to inform the preferred scheme design, ahead of design completion in 2027/28.	Quarter 4	Service Director of Planning, Regeneration & Transport	Regeneration & Environment	Cabinet Member for Transport, Jobs and Local Economy
P28		Deliver prioritised minor transport improvements brought forward by Ward Members and communities.	Quarter 4	Service Director of Planning, Regeneration & Transport	Regeneration & Environment	Cabinet Member for Transport, Jobs and Local Economy

P29a		Maintain the proportion of 'Principal' road network classified as 'green status' (do not require repair) <i>(KPI output measure)</i>	Quarter 4	Service Director of Community Safety & Street Scene	Regeneration & Environment	Cabinet Member for Transport, Jobs and the Local Economy
P29b		Maintain the proportion of the 'Non-Principal' road network classified as 'green status' (do not require repair). <i>(KPI output measure)</i>	Quarter 4	Service Director of Community Safety & Street Scene	Regeneration & Environment	Cabinet Member for Transport, Jobs and the Local Economy
P29c		Maintain the proportion of the 'Unclassified' road network classified as 'green status' (do not require repair). <i>(KPI output measure)</i>	Quarter 4	Service Director of Community Safety & Street Scene	Regeneration & Environment	Cabinet Member for Transport, Jobs and the Local Economy
P30		Issue a minimum of 60 fixed penalty notices for fly-tipping. <i>(KPI output measure)</i>	Quarter 4	Service Director of Community Safety & Street Scene	Regeneration & Environment	Cabinet Member for Finance and Community Safety
P31		Increase the proportion of waste sent for reuse (recycling and composting) to 45%. <i>(KPI output measure)</i>	Quarter 4	Service Director of Community Safety & Street Scene	Regeneration & Environment	Cabinet Member for Finance and Community Safety
P32	<b>Revitalising the Town Centre</b>	Open the new Rotherham Central Library to the public.	Quarter 3	Service Director of Planning, Regeneration & Transport	Regeneration & Environment	Cabinet Member for Transport, Jobs and the Local Economy
P33		Complete construction works for Health Hub phase 1.	Quarter 1	Service Director of Planning, Regeneration & Transport	Regeneration & Environment	Cabinet Member for Transport, Jobs and the Local Economy
P34		Complete construction of Riverside Gardens and Corporation Street.	Quarter 3	Service Director of Planning, Regeneration & Transport	Regeneration & Environment	Cabinet Member for Transport, Jobs and the Local Economy
P35		Complete consultation and produce the draft Town Centre masterplan.	Quarter 4	Service Director of Planning, Regeneration & Transport	Regeneration & Environment	Cabinet Member for Transport, Jobs and the Local Economy

**Outcome: An economy that works for everyone**

Ref	Priorities	Activity	Timescales for completion (Quarter)	Lead officer	Lead directorate	Lead Cabinet Member
E1	<b>Developing the economy</b>	Launch of the Don Valley Corridor development partnership and proposition at UKREiiF.	Quarter 1	Service Director of Planning, Regeneration & Transport	Regeneration & Environment	Cabinet Member for Transport, Jobs and the Local Economy
E2		In accordance with the Council's Capital Programme, carry out a number of improvement works to Business Centres across the Borough. <ul style="list-style-type: none"> <li>• <b>Century Business</b> – Roof works, including provision of solar panels, decoration and fire and compliance upgrades.</li> <li>• <b>Dinnington Matrix</b> – Decoration and fire/compliance improvements within the building.</li> </ul>	Quarter 4	Service Director of Property and Facilities	Corporate Services	Cabinet Member for Transport, Jobs and the Local Economy
E3		Support up to 50 businesses to improve shop units in the town centre and on other high streets through the Shop Unit Grants programme. <i>(KPI output measure)</i>	Quarter 4	Service Director of Planning, Regeneration & Transport	Regeneration & Environment	Cabinet Member for Transport, Jobs and the Local Economy
E4		Help 60 new businesses to start up by providing support through Business Centres and Launchpad. <i>(KPI output measure)</i>	Quarter 4	Service Director of Planning, Regeneration & Transport	Regeneration & Environment	Cabinet Member for Transport, Jobs and the Local Economy
E5		Provide advice and support to 550 local businesses <i>(KPI output measure)</i>	Quarter 4	Service Director of Planning, Regeneration & Transport	Regeneration & Environment	Cabinet Member for Transport, Jobs and the Local Economy
E6		Provide targeted support through a key account management service to 60 medium/large and/or high-growth local businesses, recognising their role in driving local growth and local employment. <i>(KPI output measure)</i>	Quarter 4	Service Director of Planning, Regeneration & Transport	Regeneration & Environment	Cabinet Member for Transport, Jobs and the Local Economy
E7		<b>Enhancing skills</b>	Through Pathways to Work, commence a programme of subsidised work placements, supporting young people (16-30 yrs), currently NEET, to move towards, and into employment.	Quarter 2	Service Director of Planning, Regeneration & Transport	Regeneration & Environment
E8	Develop an apprenticeship plan which tracks employment in the Council once new starter apprentices have completed their apprenticeship.		Quarter 4	Service Director of Human Resources and Organisational Development	Corporate Services	Leader of the Council

E9a		Support 1,000 Rotherham residents to access employment pathways with at least:  a) 40% progressing into work or training. <i>(KPI output measure)</i>	Quarter 4	Service Director of Planning, Regeneration & Transport	Regeneration & Environment	Cabinet Member for Transport, Jobs and the Local Economy
E9b		b) 25% progressing into meaningful employment. <i>(KPI output measure)</i>				
E9c		c) 35% progressing into training <i>(KPI output measure)</i>				
E10		Increase the proportion of new starter apprenticeships created within the Council as a percentage of the workforce to 1.5%.  <i>(Schools data will continue to be reported in this output but detailed as a separate figure)</i> <i>(KPI output measure)</i>	Quarter 4	Service Director of Human Resources and Organisational Development	Corporate Services	Leader of the Council
E11	<b>Connecting people to opportunity</b>	Agree the contracting strategy for the design and delivery of Rotherham Gateway rail infrastructure.	Quarter 2	Service Director of Planning, Regeneration & Transport	Regeneration & Environment	Cabinet Member for Transport, Jobs and the Local Economy
E12		Produce a regeneration plan to improve the public realm and consider land uses along the corridor from Rotherham Gateway Station to the Town Centre.	Quarter 4	Service Director of Planning, Regeneration & Transport	Regeneration & Environment	Cabinet Member for Transport, Jobs and the Local Economy
E13		Work with SYMCA to progress an enhanced OBC for a new station at Waverley.	Quarter 4	Service Director of Planning, Regeneration & Transport	Regeneration & Environment	Cabinet Member for Transport, Jobs and the Local Economy
E14		Embed early careers approaches by increasing engagement with directorates around work experience, internships and graduate schemes which supports future workforce and inclusion activity across the Council.	Quarter 4	Service Director of Human Resources and Organisational Development	Corporate Services	Leader of the Council

Outcome: Children and young people achieve						
Ref	Priorities	Activity	Timescales for completion (Quarter and month)	Lead officer	Lead directorate	Lead Cabinet Member
C1	<b>Ensuring children and young people have fun things to do</b>	Deliver an extra 10,000 places throughout the year as part of Healthy Holidays Activity programme.	Quarter 4	Service Director of Family Help	Children & Young People's Service	Deputy Leader and Cabinet Member for Children and Young People
C2		Continue to embed the legacy and learning from Children's Capital of Culture through: <ul style="list-style-type: none"> <li>The development of an Alumni programme for previous trainees from the programme to continue their professional development in Rotherham.</li> <li>The development of a Creative Learning Strategy to support creative and cultural education in school settings.</li> <li>The creation of a Participation &amp; Engagement post to be hosted by Rotherham Civic and continue the delivery of Arts Award supporting 100 young people to gain qualifications and confidence.</li> </ul>	Quarter 3 Quarter 4 Quarter 4	Service Director of Culture, Sport & Tourism	Regeneration & Environment	Cabinet Member for Street Scene and Green Spaces
C3		Deliver improvements to eight playgrounds across the borough as part of the ongoing Children's Playgrounds Programme.	Quarter 4	Service Director of Culture, Sport & Tourism	Regeneration & Environment	Cabinet Member for Street Scene and Green Spaces
C4		Refresh the self-catering and recreational facilities at Crowden Outdoor Education Centre to improve and enhance facilities for children using the centre.	Quarter 4	Service Director of Education and Inclusion	Children & Young People's Service	Deputy Leader and Cabinet Member for Children and Young People
C5		Commission the voluntary and community sector to deliver 1275 universal youth work sessions so that young people have access to activities across the borough. <i>(KPI output measure)</i>	Quarter 4	Service Director of Family Help	Children & Young People's Service	Deputy Leader and Cabinet Member for Children and Young People
C6	<b>Enable children and young people to thrive</b>	Deliver a scheme to provide financial support for families with children during the school summer holidays as part of the measures agreed through the Crisis and Resilience Fund (CRF).	Quarter 1	Service Director of Financial Services	Corporate Services	Leader of the Council
C7		Increase permanent staffing by 2 FTE Educational Psychologists to create capacity for a targeted early intervention offer that supports schools to implement a whole	Quarter 4	Service Director of Education and Inclusion	Children & Young People's	Deputy Leader and Cabinet Member for Children and Young People

		school inclusive approach for children with SEND			Services	
C8		Implement the new education case management system.	Quarter 3	Joint Service Director of Commissioning, Quality and Performance	Children & Young People's Services	Deputy Leader and Cabinet Member for Children and Young People
C9		Deliver Independent Travel Training to at least 30 children and young people to increase independence, through the Home to School Transport Policy. <i>(KPI output measure)</i>	Quarter 4	Service Director of Community Safety and Street Scene	Regeneration & Environment	Deputy Leader and Cabinet Member for Children and Young People
C10		Support 27 Rotherham secondary schools and colleges, to enhance their career provision through the Careers Hub project. <i>(KPI output measure)</i>	Quarter 4	Service Director of Planning, Regeneration and Transport	Regeneration & Environment	Deputy Leader and Cabinet Member for Children and Young People
C11		Deliver Baby Packs to all eligible Rotherham Families who have requested one. <i>(KPI output measure)</i>	Quarter 4	Director of Public Health	Adult Care, Housing & Public Health	Deputy Leader and Cabinet Member for Children and Young People
C12		Ensure that at least 80% of families register their children with a Family Hub, within 6 months of birth. <i>(KPI output measure)</i>	Quarter 4	Service Director of Family Help	Children & Young People's Services	Deputy Leader and Cabinet Member for Children and Young People
C13		Family Help Outreach and Engagement to deliver 1900 support sessions to families with children aged 0-5 years. <i>(KPI output measure)</i>	Quarter 4	Service Director of Family Help	Children & Young People's Services	Deputy Leader and Cabinet Member for Children and Young People
C14		Issue 65% of Education Health Care Plans (EHCP) within 20 weeks ensuring children receive effective support when needed, in quarter 4 <i>(KPI output measure)</i>	Quarter 4	Service Director of Education & Skills	Children & Young People's Services	Deputy Leader and Cabinet Member for Children and Young People
C15a	<b>Keeping children and young people safe from harm</b>	Provide the remaining planned children's in-house residential homes to meet the needs of Rotherham children in care and help make sure they stay in the borough.  Submit registration for a <b>fifth two-bedroom</b> home. (W)	Quarter 1	Service Director of Children's Safeguarding	Children & Young People's Services	Deputy Leader and Cabinet Member for Children and Young People

C15b		Submit registration for a <b>sixth two-bedroom</b> home. (N)	Quarter 3		Children & Young People's Services	Deputy Leader and Cabinet Member for Children and Young People
C16		Implement the new Families First delivery model which includes early intervention, a whole-family approach, and strengthened multi-agency partnerships to provide targeted, timely support that keeps families together (as currently defined by Department for Education).	Quarter 4	Service Director of Family Help	Children & Young People's Services	Deputy Leader and Cabinet Member for Children and Young People

Outcome: Residents live well						
Ref	Priorities	Activity	Timescales for completion (Quarter and month)	Lead officer	Lead directorate	Lead Cabinet Member
R1	<b>Better physical and mental wellbeing</b>	Pilot half price discount on swimming for over 65s at all Rotherham leisure centres (Aston, Maltby, Rotherham and Wath).	Quarter 1	Service Director Culture, Sport and Tourism	Regeneration & Environment	Cabinet Member for Street Scene and Green Spaces
R2		Submit a bid for Sport England Place Expansion main award grant funding to support continued Moving Rotherham delivery.	Quarter 3	Director of Public Health	Adult Care, Housing & Public Health	Cabinet Member for Adult Social Care and Health
R3		Renew the track at Herringthorpe Athletics Stadium.	Quarter 3	Service Director of Culture, Sport and Tourism	Regeneration & Environment	Cabinet Member for Street Scene and Green Spaces
R4		Ensure delivery of 8,500 NHS Health Checks to Rotherham residents per year. <i>(KPI output measure)</i>	Quarter 4	Director of Public Health	Adult Care, Housing & Public Health	Cabinet Member for Adult Social Care and Health
R5		Support 1,000 Rotherham residents to set a smoking quit date per year. <i>(KPI output measure)</i>	Quarter 4	Director of Public Health	Adult Care, Housing & Public Health	Cabinet Member for Adult Social Care and Health
R5	<b>Assisting people to live independent, safe and well</b>	Achieve endorsement at Cabinet for the refreshed Domestic Abuse and Sexual Offences/Abuse Strategy 2026-29.	Quarter 1	Service Director of Community Safety & Street Scene	Regeneration & Environment	Cabinet Member for Adult Social Care and Health
R6		Deliver the Council's Local Council Tax Support Top Up scheme, providing up to £131.44 to working households in receipt of council tax support.	Quarter 4	Service Director of Financial Services	Corporate Services	Cabinet Member for Finance and Community Safety
R7		Deliver a Crisis Support Scheme to provide a one-off payment to support residents that are in financial difficulty.	Quarter 4	Service Director of Financial Services	Corporate Services	Cabinet Member for Finance and Community Safety
R8		Co-design with voluntary and community sector partners and agree a new three-year crisis support scheme.	Quarter 3	Head of Policy, Performance and Intelligence	Policy, Strategy & Engagement	Leader of the Council

R9		Launch the Adult Social Care Involvement Framework to strengthen the voice of people with lived experience in the shaping and delivery of services.	Quarter 1	Service Director of Adult Care & Integration	Adult Care, Housing & Public Health	Cabinet Member for Adult Social Care and Health
R10		Amplify the voice of people with lived experience through establishing: <ul style="list-style-type: none"> <li>- A voice sub-group to the Rotherham Safeguarding Adults Board.</li> <li>- A mental health partnership board to ensure the voice of people with mental ill health can shape local services (Mental Health Strategy Priority)</li> <li>- Voice forums as part of the delivery of the Learning Disability Strategy 2024-27 and the All-Age Autism Strategy 2024-27.</li> </ul> <i>(Peer Review Recommendation)</i>	Quarter 3	Service Director of Adult Care & Integration  Service Director of Strategic Commissioning	Adult Care, Housing & Public Health	Cabinet Member for Adult Social Care and Health
R11		Launch Thrive at Castle View, our new day opportunities service to meet complex care and support needs closer to home.	Quarter 2	Service Director of Adult Care & Integration	Adult Care, Housing & Public Health	Cabinet Member for Adult Social Care and Health
R12		Empower people in their adult social care journey by launching an online self-assessment.	Quarter 2	Service Director of Adult Care & Integration	Adult Care, Housing & Public Health	Cabinet Member for Adult Social Care and Health
R13		Support 1,300 residents per year with specialist Welfare Rights, advice and appeals.  <i>(KPI output measure)</i>	Quarter 4	Service Director of Housing	Adult Care, Housing & Public Health	Cabinet Member for Housing
R14		Ensure that a minimum of 70% of Domestic Abuse referrals are actively engaged in any support offered.  <i>(KPI output measure)</i>	Quarter 4	Service Director of Community Safety & Street Scene	Regeneration & Environment	Deputy Leader and Cabinet Member for Children and Young People
R15		Ensure 98% of new claims for Housing Benefits and Council Tax Support are dealt with within 14 days of receipt of all necessary information.  <i>(KPI output measure)</i>	Quarter 4	Service Director of Financial Services	Corporate Services	Cabinet Member for Finance and Community Safety
R16	<b>Good quality, affordable homes for all</b>	Establish and effectively operate Selective Licensing Stakeholder Panels, including the recruitment of the Community Impact engagement roles agreed as part of the 2026/27 budgets, with quarterly meetings and annual reporting on compliance, property standards and engagement.	Quarter 2	Service Director of Community Safety & Street Scene	Regeneration & Environment	Cabinet Member for Housing
R17a		Start on site for the delivery of 20 new Council homes on the Tenter Street site in Thornhill.	Quarter 3	Service Director of Housing	Adult Care, Housing & Public Health	Cabinet Member for Housing
R17b		Start on site for the delivery of 31 new Council homes across 2 sites at Eastwood	Quarter 1	Service Director of Housing	Adult Care, Housing & Public Health	Cabinet Member for Housing

R18a	Complete the delivery of 27 new Council homes on the Addison Road site in Maltby	Quarter 4	Service Director of Housing	Adult Care, Housing & Public Health	Cabinet Member for Housing
R18b	Complete the delivery of 16 new Council homes on the Larch Road site in Maltby.	Quarter 3	Service Director of Housing	Adult Care, Housing & Public Health	Cabinet Member for Housing
R18c	Complete the delivery of 6 new Council homes on the Valley Drive site in Wath.	Quarter 4	Service Director of Housing	Adult Care, Housing & Public Health	Cabinet Member for Housing
R18d	Deliver 101 new Council homes through acquisition (from private sector housebuilders as part of their planning obligations or direct from the open market) or through our innovative Small Sites Homebuilding Initiative	Quarter 4	Service Director of Housing	Adult Care, Housing & Public Health	Cabinet Member for Housing
R19	Complete the refurbishment works across existing council homes in Kimberworth Park, The Lanes, East Herringthorpe, Richmond Park and Swinton Fitzwilliam	Quarter 4	Service Director of Housing	Adult Care, Housing & Public Health	Cabinet Member for Housing
R20	Bring at least 35 long term private sector empty homes back into use through Council support or intervention. <i>(KPI output measure)</i>	Quarter 4	Service Director of Housing	Adult Care, Housing & Public Health	Cabinet Member for Housing
R21	Complete full stock condition surveys of 6000 properties during 2026/27. <i>(KPI output measure)</i>	Quarter 4	Service Director of Housing	Adult Care, Housing & Public Health	Cabinet Member for Housing
R22	Reduce the average length of stay in Council Temporary Accommodation to less than 6 months. <i>(KPI output measure)</i>	Quarter 4	Service Director of Housing	Adult Care, Housing & Public Health	Cabinet Member for Housing
R23	98% of repairs completed in time (emergency) <i>To align with TSMs. To be confirmed</i> <i>(KPI output measure)</i>	Quarter 4	Service Director of Housing	Adult Care, Housing & Public Health	Cabinet Member for Housing
R24	Deliver year 2 of the Warm Homes retrofit scheme providing insulation, solar panels and ventilation to 350 council homes.	Quarter 4	Service Director of Housing	Adult Care, Housing & Public Health	Cabinet Member for Housing

**Outcome: One Council that listens and learns**

Ref	Priorities	Activity	Timescales for completion (Quarter and month)	Lead officer	Lead directorate	Lead Cabinet Member
1	<b>Better customer experience</b>	Deliver an improved and wider range of online services for our customers including a new Complaints system (qtr1), a new Trees system (qtr1) and improvements to Housing Repairs (qtr3).	Quarter 3	Service Director of Customer, Information & Digital	Corporate Services	Cabinet Member for Finance and Community Safety
2		Ensure strong cyber security is in place across all IT systems and data managed by the Council by recruiting two new cyber security officers	Quarter 2	Service Director of Customer, Information & Digital	Corporate Services	Cabinet Member for Finance and Community Safety
3		Customer telephone wait time in the corporate contact centre averages 2.5 minutes or below. <i>(KPI output measure)</i>	Quarter 4	Service Director of Customer, Information & Digital	Corporate Services	Leader of the Council
4		Respond to 85% or above of complaints within timescales. <i>(KPI output measure)</i>	Quarter 4	Head of Policy, Performance and Intelligence	Policy, Strategy and Engagement	Cabinet Member for Finance and Community Safety
5		Reduce the number of complaints relating to street cleaning, grounds maintenance and waste management to <190. <i>(KPI output measure)</i>	Quarter 4	Service Director of Community Safety and Street Scene	Regeneration & Environment	Cabinet Member for Street Scene and Green Spaces
6	<b>Working in partnership with our communities</b>	Develop and launch the new Rotherham Plan with partners at a showcase event.	Quarter 1	Head of Policy, Performance and Intelligence	Policy, Strategy and Engagement	Leader of the Council
7		Secure Tpas Exemplar Status. Tpas (Tenant Participation Advisory Service) is England's leading tenant engagement organisation who offer independent accreditation.	Quarter 4	Service Director of Housing	Adult Care, Housing & Public Health	Cabinet Member for Housing
8	<b>A workforce that is ambitious and proud</b>	The recruitment approach will be flexible to ensure our strategy reflects the communities we serve and is aligned with year one deliverables on the Inclusion Strategy Action Plan.	Quarter 4	Service Director of Human Resources and Organisational Development	Corporate Services	Leader of the Council
9		Agree an action plan around required areas of improvement arising from the employee opinion survey.	Quarter 2	Service Director of Human Resources and Organisational Development	Corporate Services	Cabinet Member for Finance and Community Safety
10	<b>Responding to Climate Change</b>	Reduce reliance on grid energy and carbon through the delivery of a roof top solar project on the Market and Library building in the town centre.	Quarter 3	Service Director of Property and Facilities Service	Corporate Services	Cabinet Member for Transport, Jobs and Local Economy

11	To work with a number of partners in developing a broader climate sustainability strategy including those already participating in the Rotherham Together Partnership, the Youth Cabinet, the Yorkshire and Humber Climate Commission and other anchor institutions.	Quarter 4	Executive Director of Regeneration and Environment	Regeneration & Environment	Cabinet Member for Transport, Jobs and Local Economy
12	Deliver the Council's Heat Decarbonisation Plan, through the provision of energy conservation measures (solar, heat pumps, insulation etc.) to the following sites: <ul style="list-style-type: none"> <li>• 115 Middle Lane South</li> <li>• Springwell Gardens</li> <li>• Swinton CSC &amp; Library</li> <li>• Peacock Lodge Children's Home</li> </ul>	Quarter 2	Service Director of Property and Facilities Service	Corporate Services	Cabinet Member for Transport, Jobs and Local Economy
13	Conclude the procurement of all vehicles from the Phase 1 Fleet Replacement Programme.	Quarter 2	Service Director of Community Safety & Street Scene	Regeneration & Environment	Cabinet Member for Finance and Community Safety
14	Deliver the Council's Heat Decarbonisation Plan to 16 sites that are proposed in the Council's Climate Energy Annual Report (2026/27).	Quarter 4	Service Director of Property and Facilities Service	Corporate Services	Cabinet Member for Transport, Jobs and Local Economy
15	Install the Electric Vehicle Charging infrastructure at the following sites utilising existing EVI Council Capital: <ul style="list-style-type: none"> <li>• Herringthorpe Stadium Car Park, S65 2HR</li> <li>• Rosehill Victoria Park, S62 7HJ</li> <li>• Parking on Highway, Woodlaithes, S66 3ZL</li> </ul>	Quarter 4	Service Director of Property and Facilities Service	Corporate Services	Cabinet Member for Transport, Jobs and Local Economy
16	Plant at least 500 trees across the borough. <i>(KPI output measure)</i>	Quarter 4	Service Director of Culture, Sport and Tourism	Regeneration & Environment	Cabinet Member for Finance and Community Safety

Social Care performance measures					
Ref	Social Care performance measure	Good is	Lead officer	Service area	Target
SC1	Proportion of adults with social care support, remaining at home.	N/A	Service Director of Adult Care & Integration	Adult Social Care	n/a
SC3	Number of new admissions to residential care homes for older people.	Low	Service Director of Adult Care & Integration		330
SC4	Proportion of Adults who were enabled to be independent after short term at home support	N/A	Service Director of Adult Care & Integration		90%
SC5	Proportion of carers who find it easy to find information about support.	Better than national average	Service Director of Adult Care & Integration		Better than national average
SC6	The proportion of adults involved in a safeguarding enquiry who felt their personal outcomes were at least partially met.	High	Service Director of Adult Care & Integration		97%
SC7	Number of 0-17year old children who are a Child in Need as a rate per 10,000 of the Rotherham 0-17yrs population.	Low	Service Director of Children's Safeguarding		Children and Young People
SC8	Number of 0-17year old children with a child protection plan as a rate per 10,000 of the Rotherham 0-17yrs population.	Low	Service Director of Children's Safeguarding	<55.0	
SC9	Number of 0-17year old children in care as a rate per 10,000 of the Rotherham 0-17yrs population.	Low	Service Director of Children's Safeguarding	<90.0	
SC10	Number of 0-17year old children open to the Family Help service as a rate per 10,000 of the Rotherham 0-17yrs population.	n/a	Service Director of Family Help	n/a	
SC11	Number of children and young people assessed as having a medium to high risk of Child Sexual Exploitation (CSE)	n/a	Service Director of Children's Safeguarding	n/a	
SC12	Number of children and young people assessed as having a medium to high risk of Child Criminal Exploitation (CSE)	n/a	Service Director of Children's Safeguarding	n/a	
SC13	Proportion of children and young people being referred to social care services for a second of subsequent time within 12 months.	Low	Service Director of Children's Safeguarding	<22%	